Citi Plaza
19th Floor Citi Plaza 34th Street,
Bonifacio Global City, Taguig City, Philippines

December 06, 2017

C E R T I F I C A T I O N

This is to certify that Mr. Jhobelle H. Arbuena has been employed with Citigroup Business Process Solutions Pte. Ltd. since July 03, 2017 and is currently a Customer Service Associate 3.

This is to further certify that Mr. Arbuena is a Probationary employee of Citigroup Business Process Solutions Pte. Ltd..

This certification is being issued upon the request of Mr. Arbuena for the purpose of Masters Program Application.

For verification of this certificate of employment, please send an email to HR Shared Services at HRSharedServicesPhilippines@citi.com.

This certification is valid for sixty (60) days from date of issue.

Very Truly Yours,

HR Shared Services

THIS IS A COMPUTER GENERATED LETTER AND IS ISSUED WITHOUT ANY ALTERATION, THIS DOES NOT REQUIRE A SIGNATURE.